

VALUES

Citizen Focus

Government exists to serve its citizens. Government services and information should be easily and equitably accessible and delivered in a simple, effective, courteous and respectful manner. Government is entrusted with data about individuals and groups that is private and inappropriate release of that data to the public is a violation of the public trust. The citizen's right to privacy will be protected.

Enterprise View

A comprehensive view of government and its missions must take priority over that of any individual agency or entity. An enterprise-wide view allows government to leverage the taxpayers' investments to provide the services required and to develop "value added" services.

Cooperation and Standardization

Cooperation and sharing between and among state agencies, other levels of government, and public partners is crucial and fundamental to our work and success. The collective action among agencies, levels of government and with vendors will produce "standards" which form a common framework to allow citizens, government, and business to efficiently communicate and complete transactions.

Workforce Excellence

Innovation should be promoted and rewarded. Decisions should be made at the lowest effective level by a skilled, committed workforce within government to encourage change and improve productivity.

Effective Technology Investments

Proactive technology investments are the means to creating flexible responses to fluid business and program needs.



DEPARTMENT OF INFORMATION TECHNOLOGY